

REDUCING HOSPITAL READMISSIONS

WHAT WORKS VERSUS WHAT DOESN'T



Involving staff across departments throughout the hospital

Creating strong relationships with nursing facilities for easier transition of care

Viewing failure as a normal part of the learning process

Fostering a shared sense that readmissions are bad for patients



Blocking information from reaching key team members

Not committing to working in-depth with nursing facilities

Not using trial and error to advance process improvement

Avoiding financial penalties as a primary motivation

doi: 10.1097/MLR.0000000000000530

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